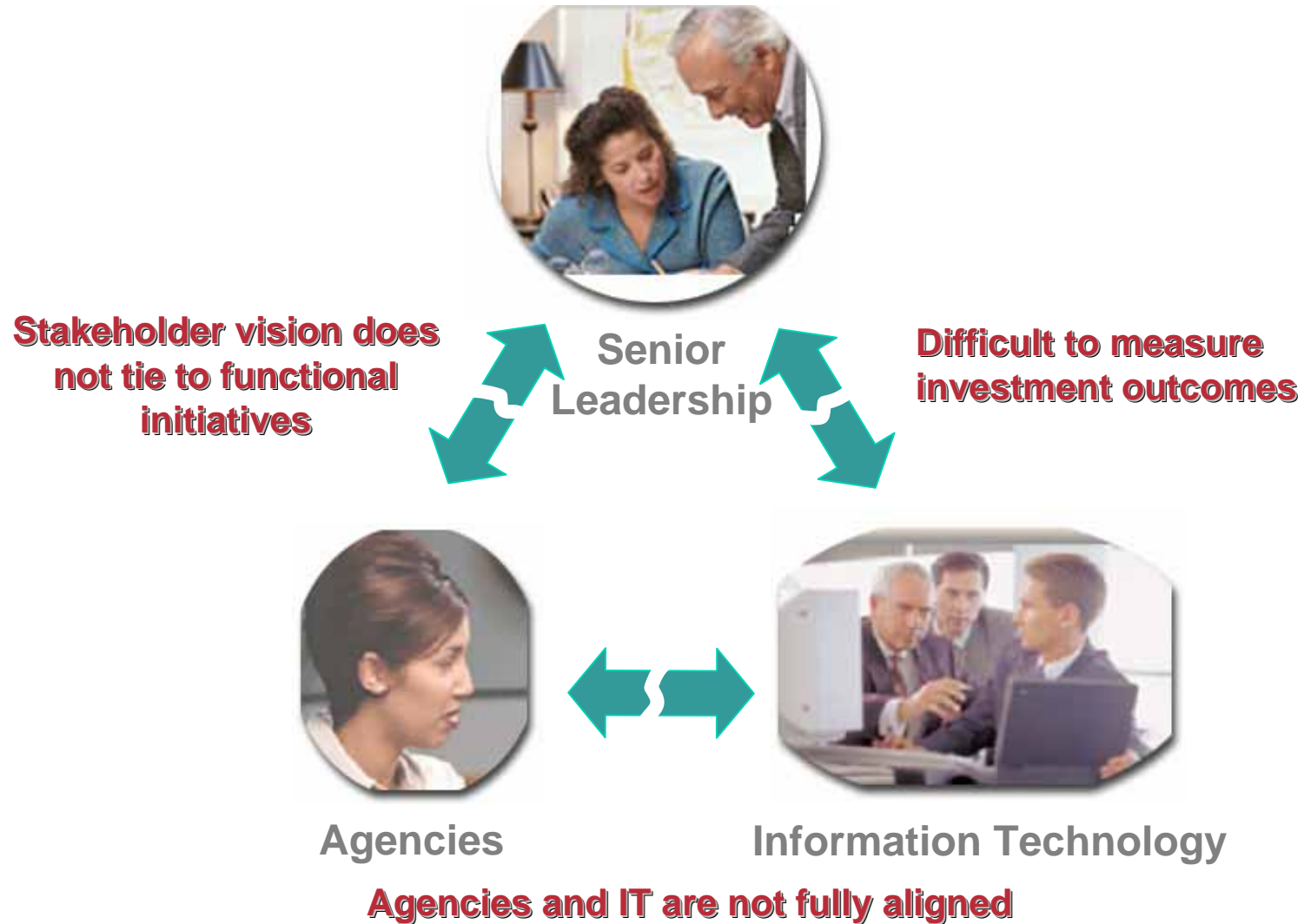


IT Governance Approach

March 2005

Disconnects Among Stakeholders



Texas IT Governance Model

circa 1999

Dimensions of IT Governance

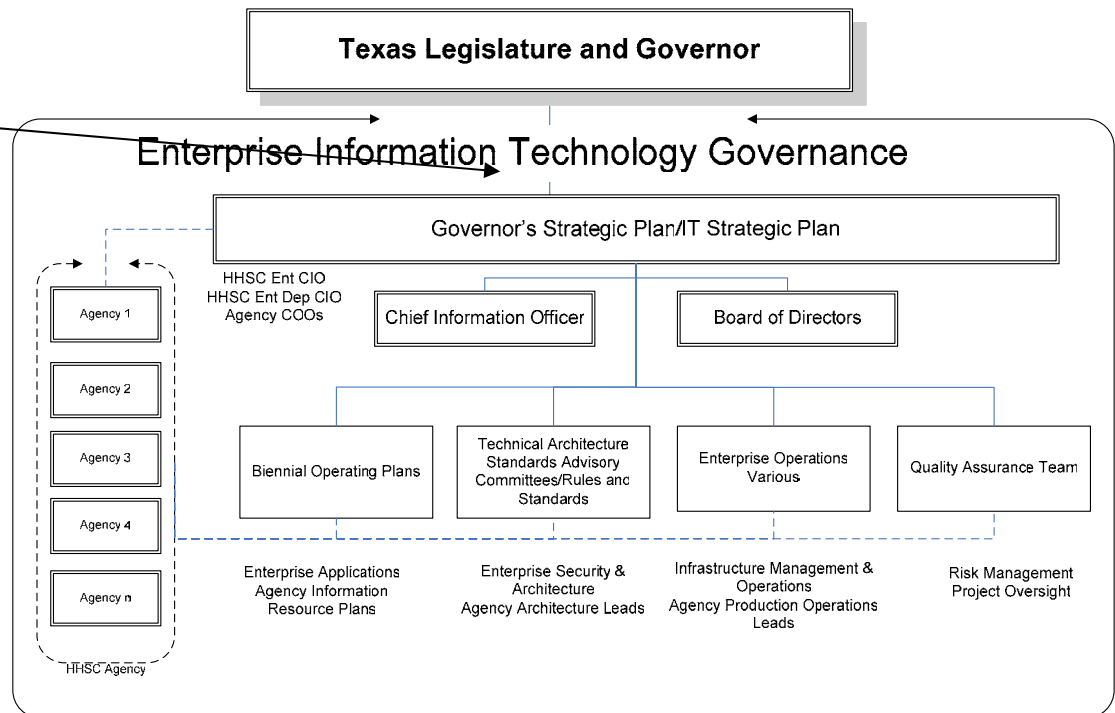
Strategic Alignment

Planning, Prioritization and Funding

Standards Management

Resource and Production Optimization

Performance Management



Texas IT Governance Model

circa 1999

Dimensions of IT Governance

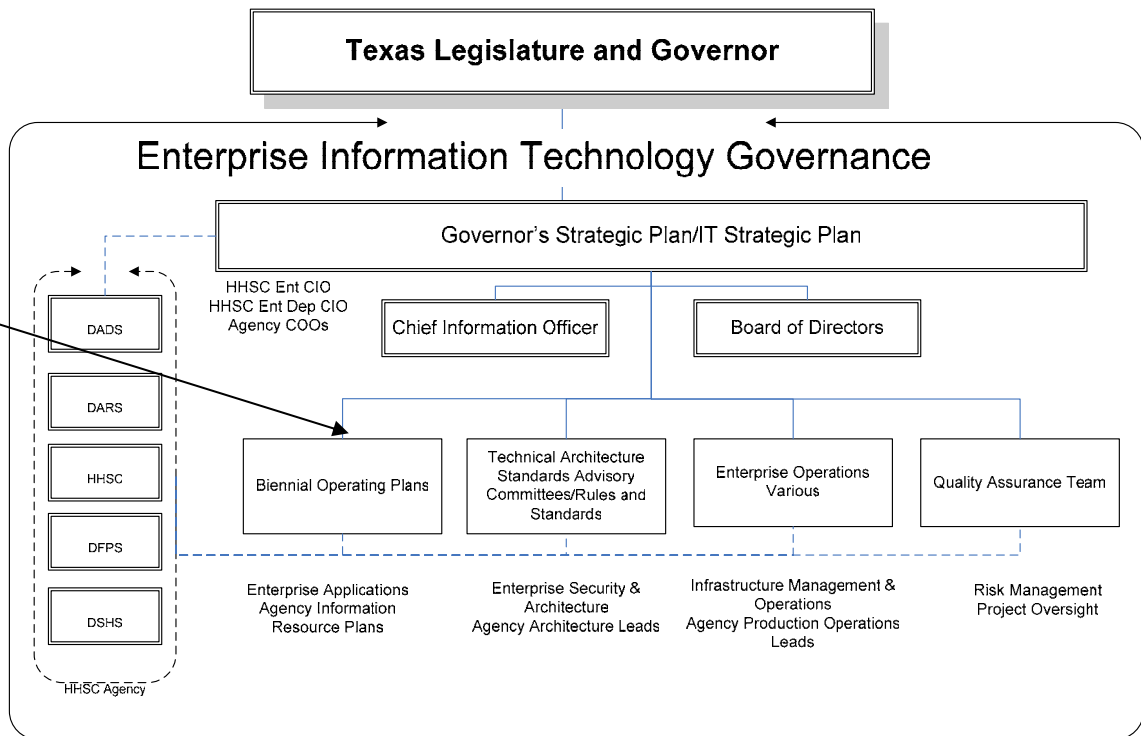
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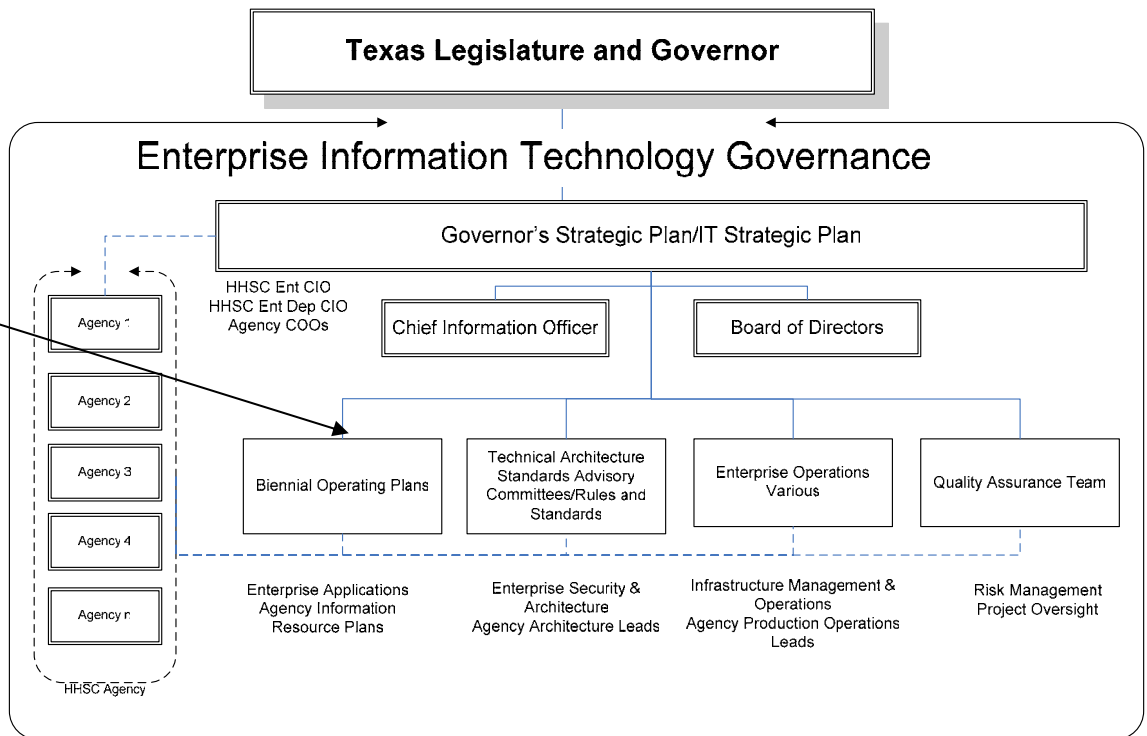
Performance Management



Texas IT Governance Model

circa 1999

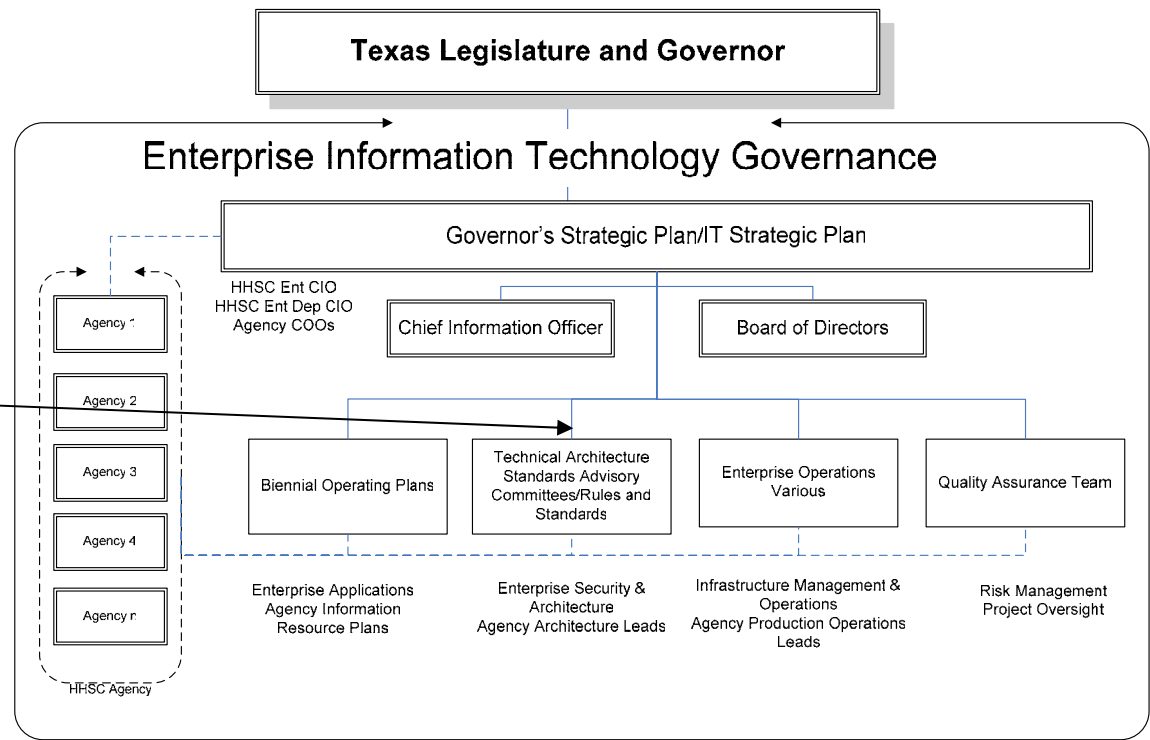
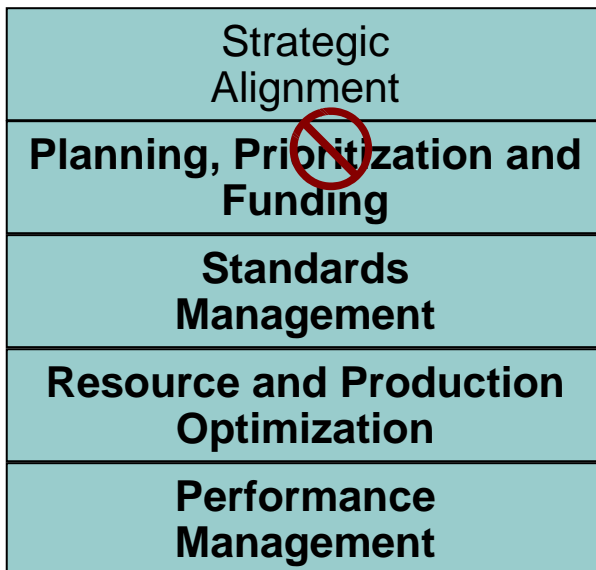
Dimensions of IT Governance



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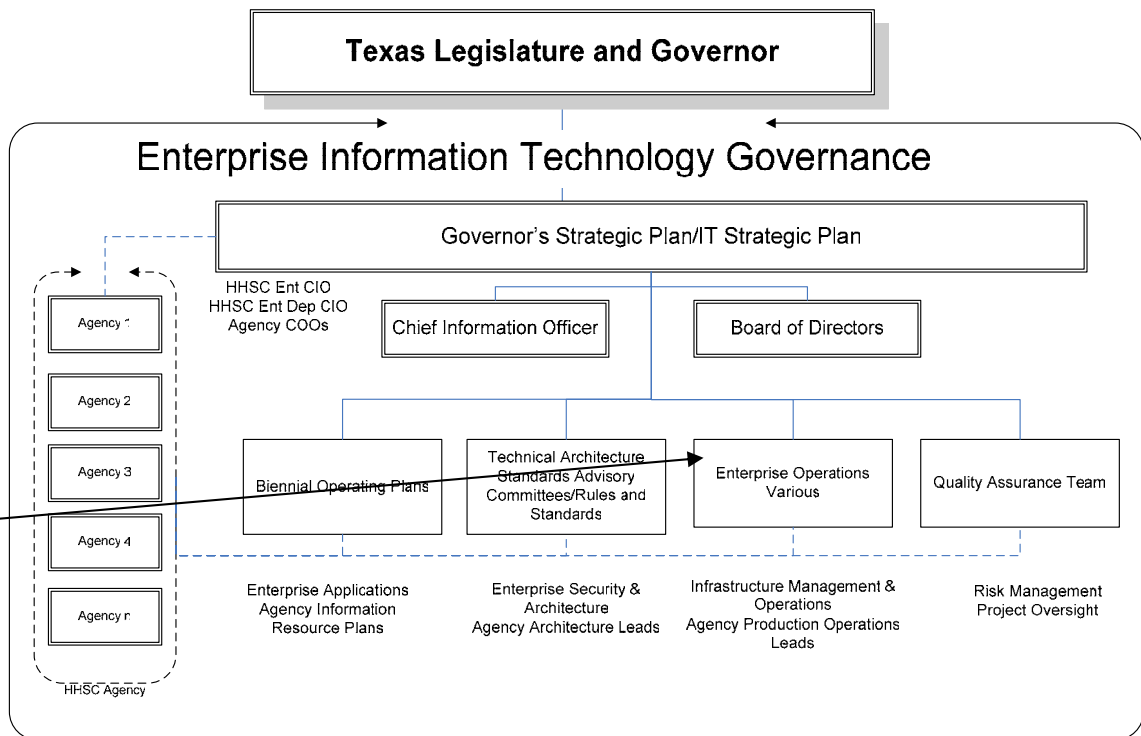
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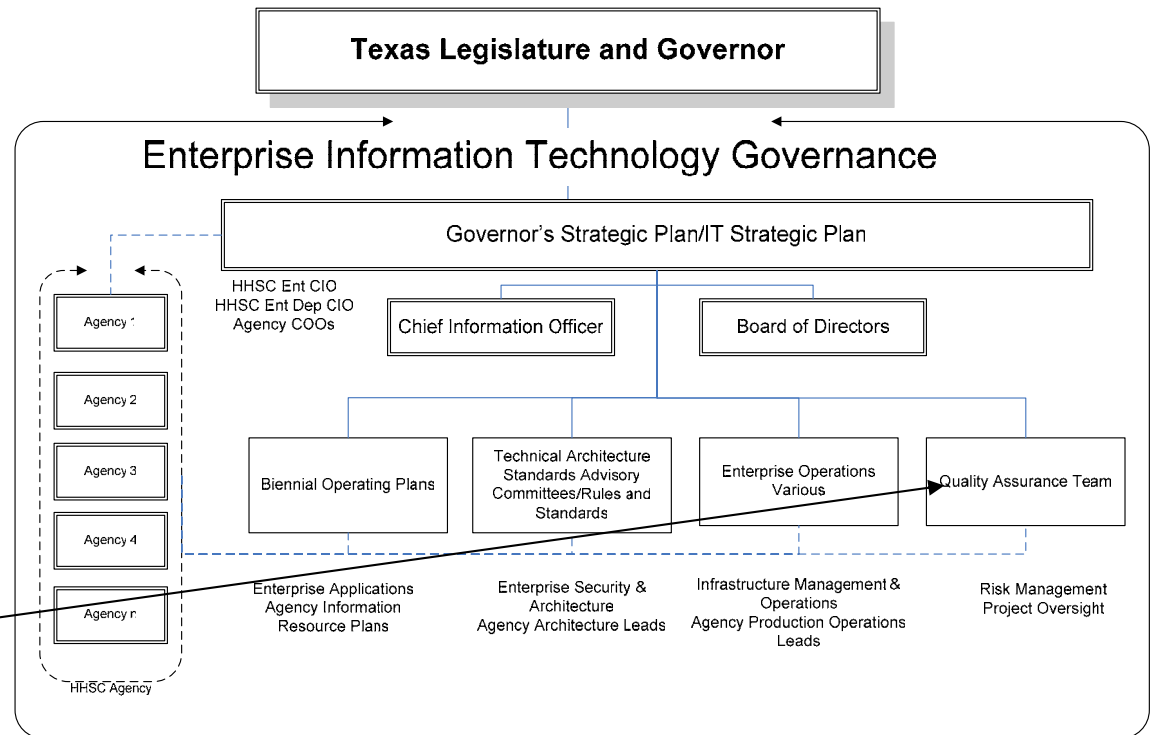
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Desired Outcome

Strategy and Goals



Executive
Team

- **Client Satisfaction**
- **Cost Takeout**
- **Employee Productivity**

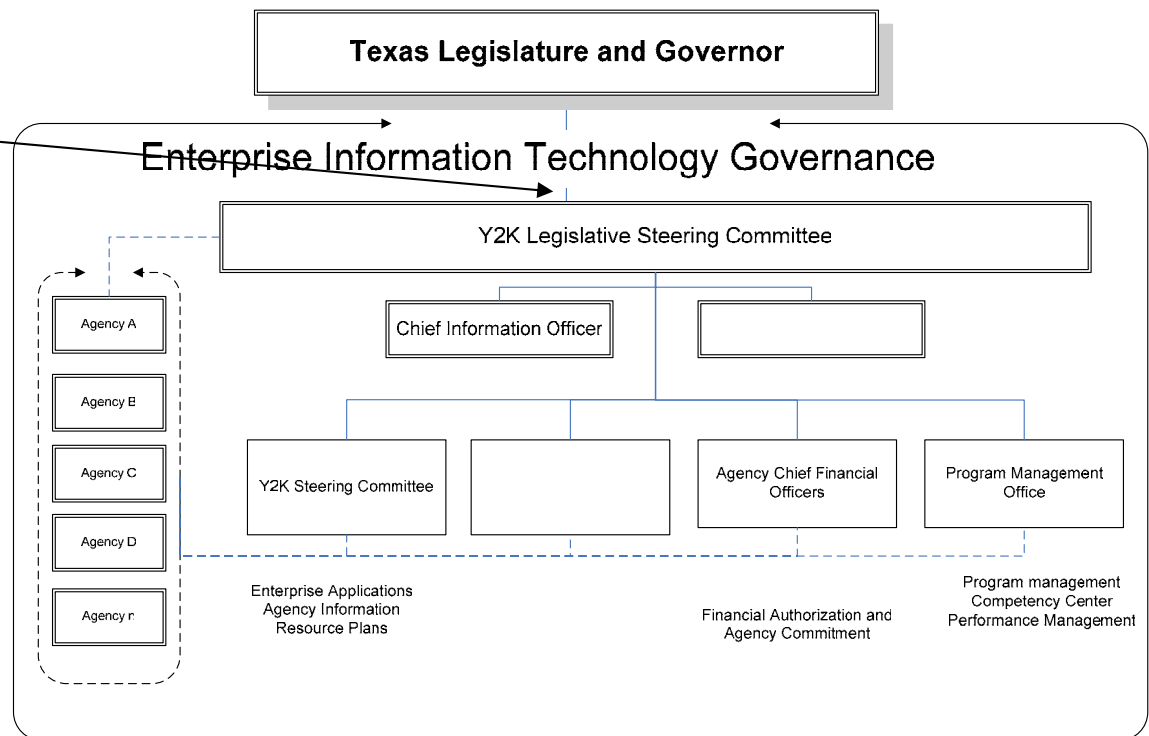
***Information Technology
Governance Focus***

Y2K IT Governance Model

Key Process Owners

Y2K was a comprehensive enterprise project that had all the earmarks of good governance

Dimensions of IT Governance

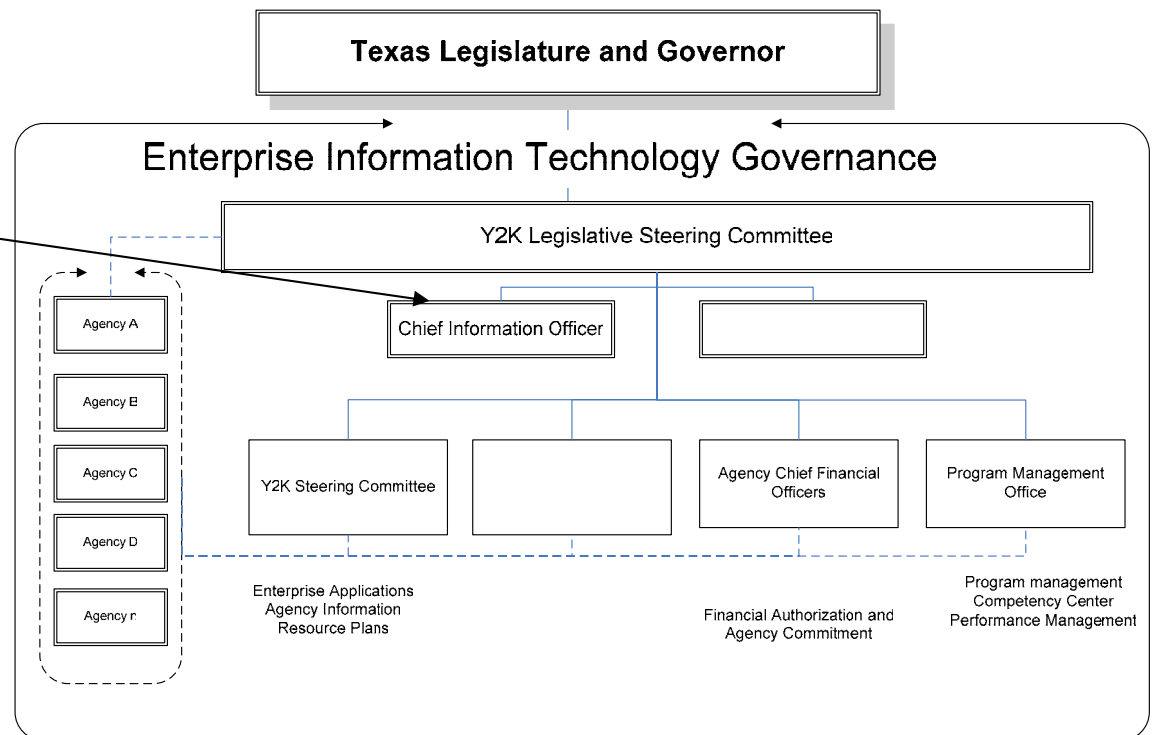
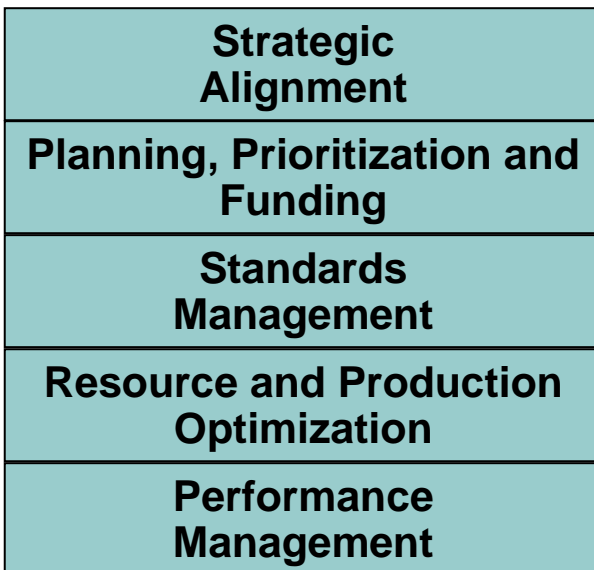


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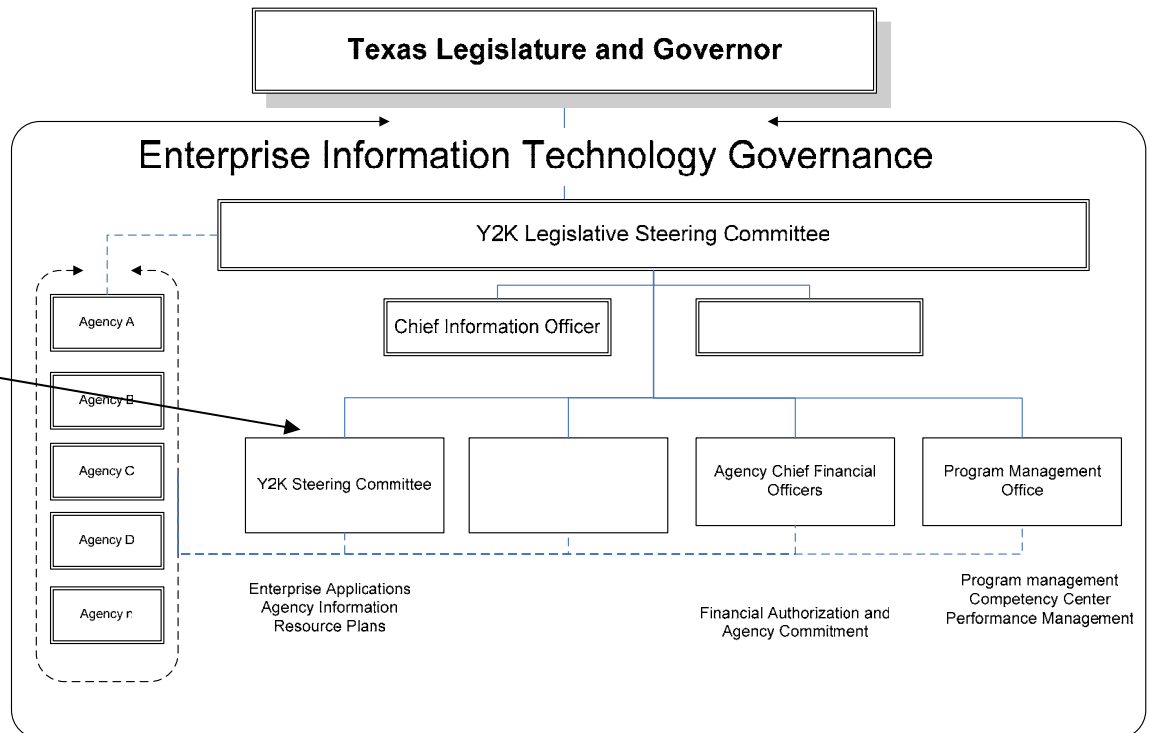
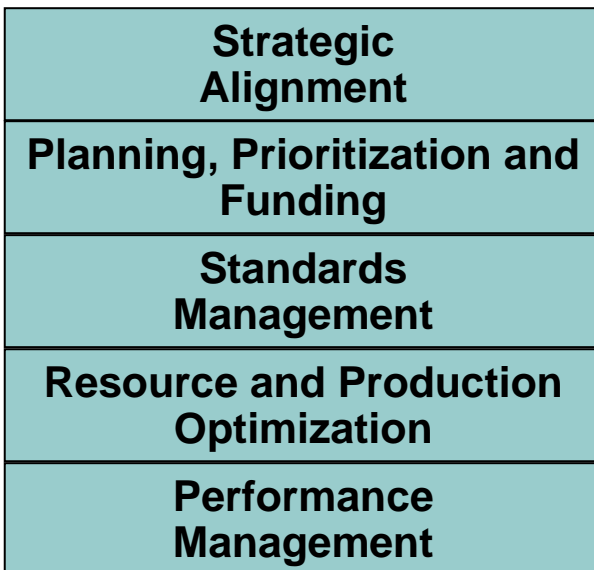


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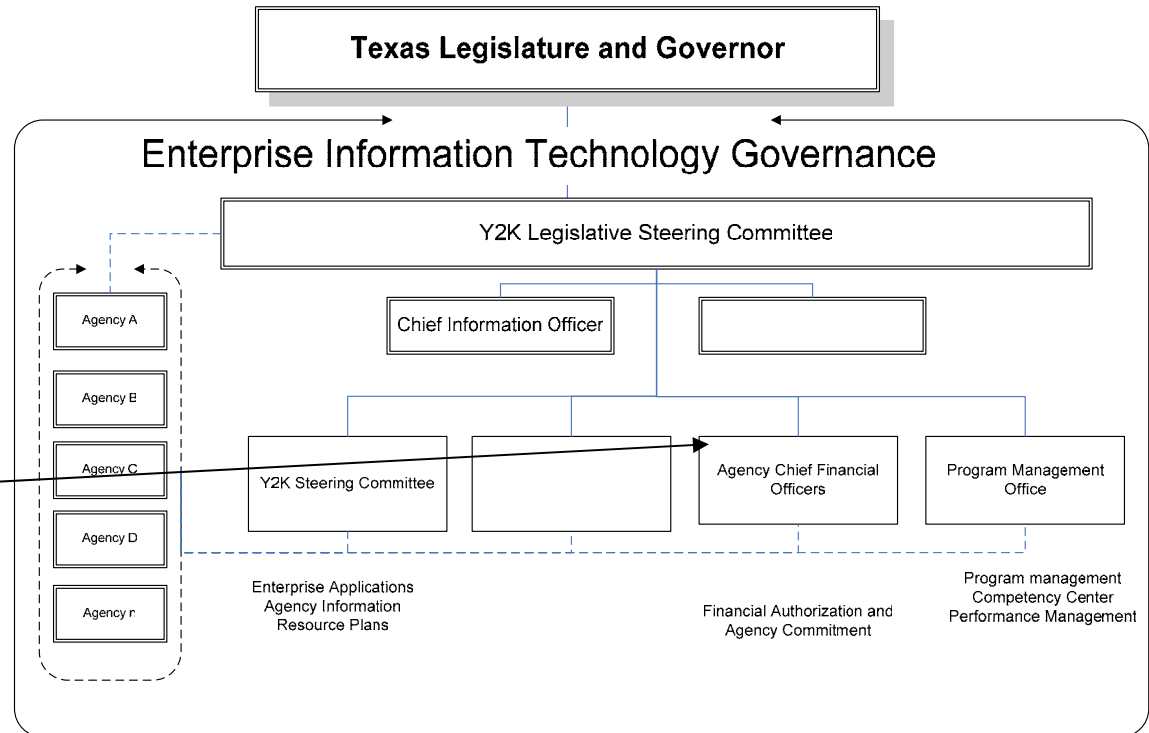


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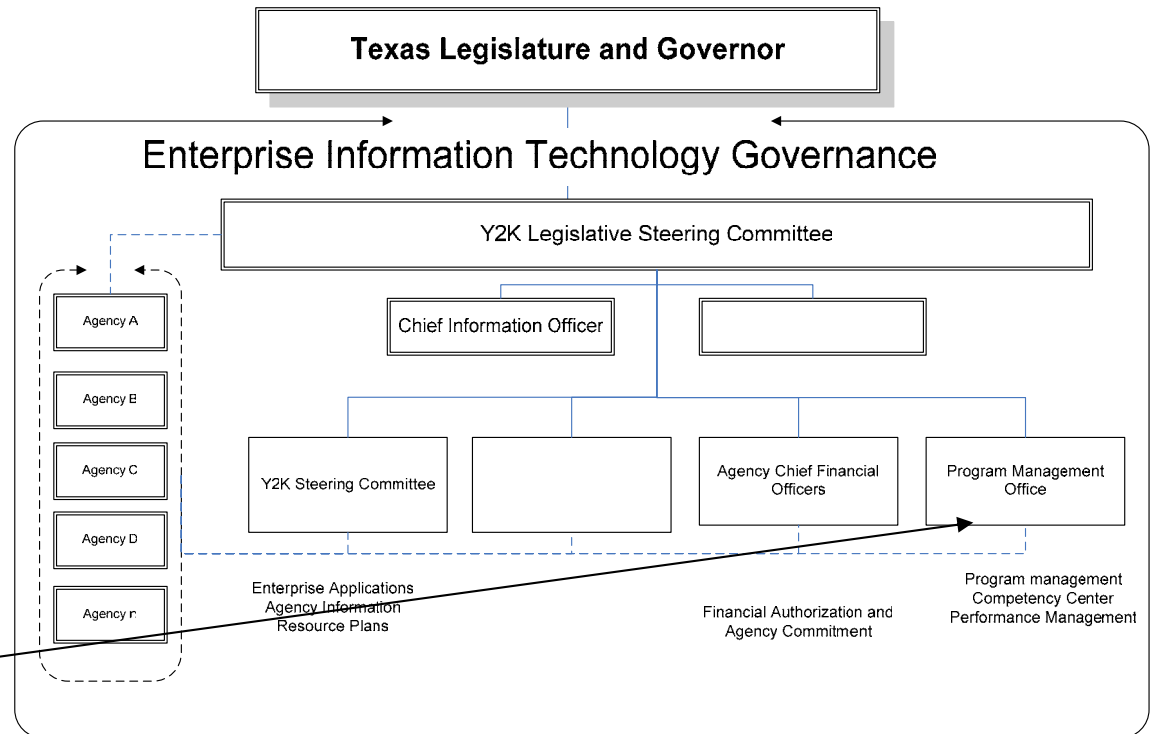
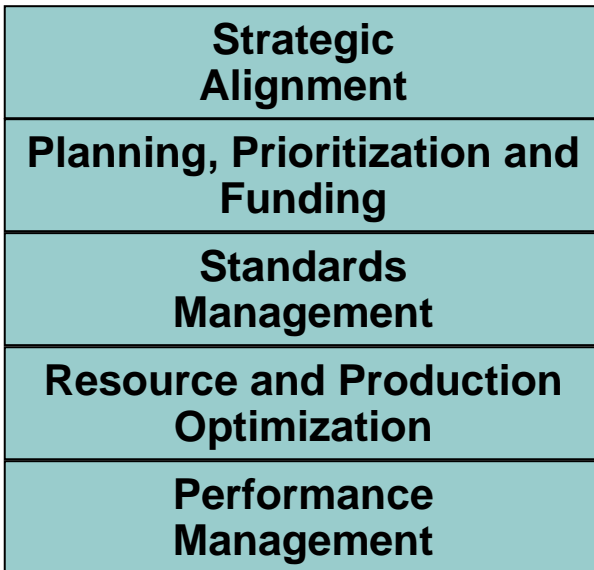


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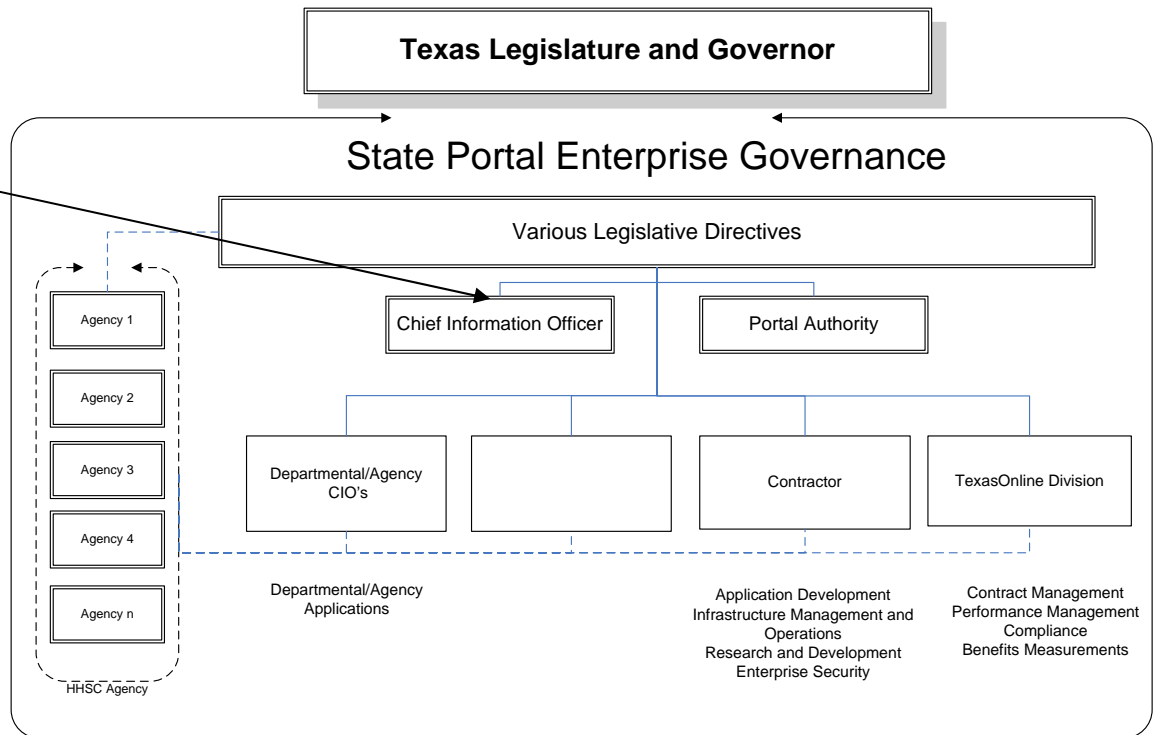
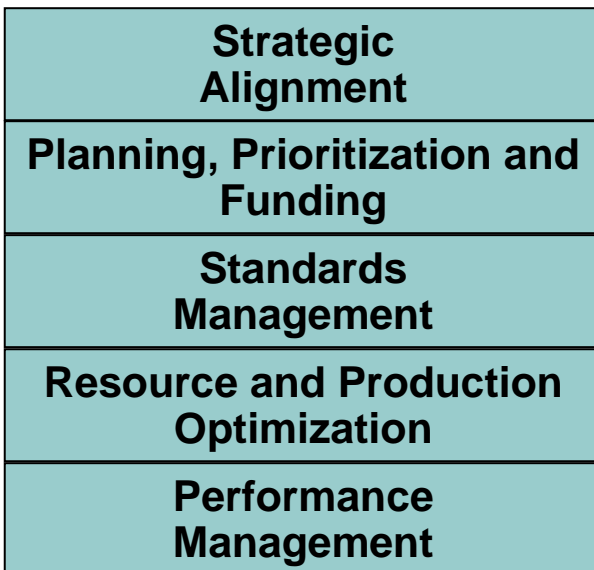


TexasOnline Governance

Key Process Owners

TexasOnline was developed and operated by a contractor

Dimensions of IT Governance

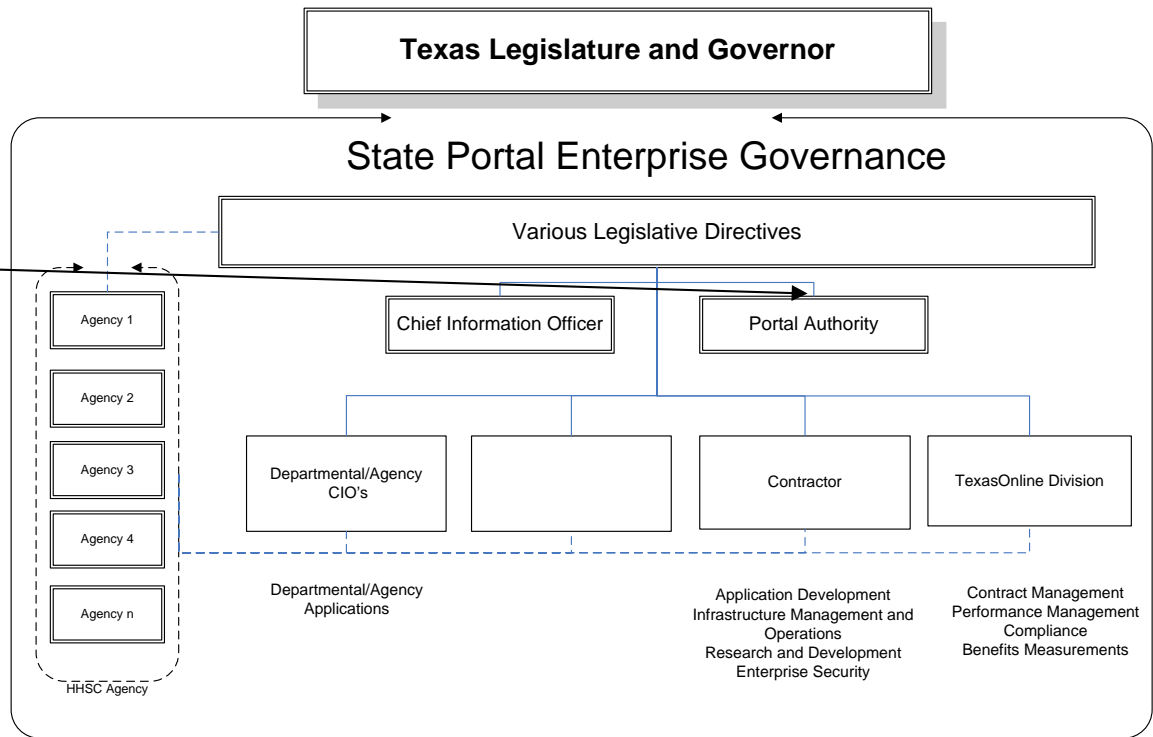
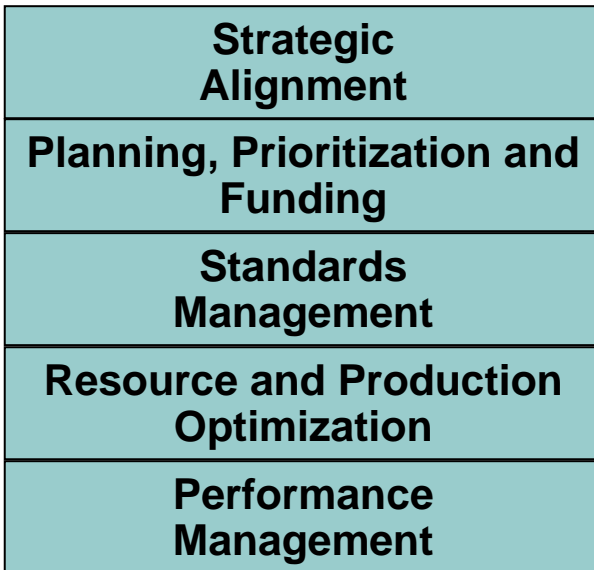


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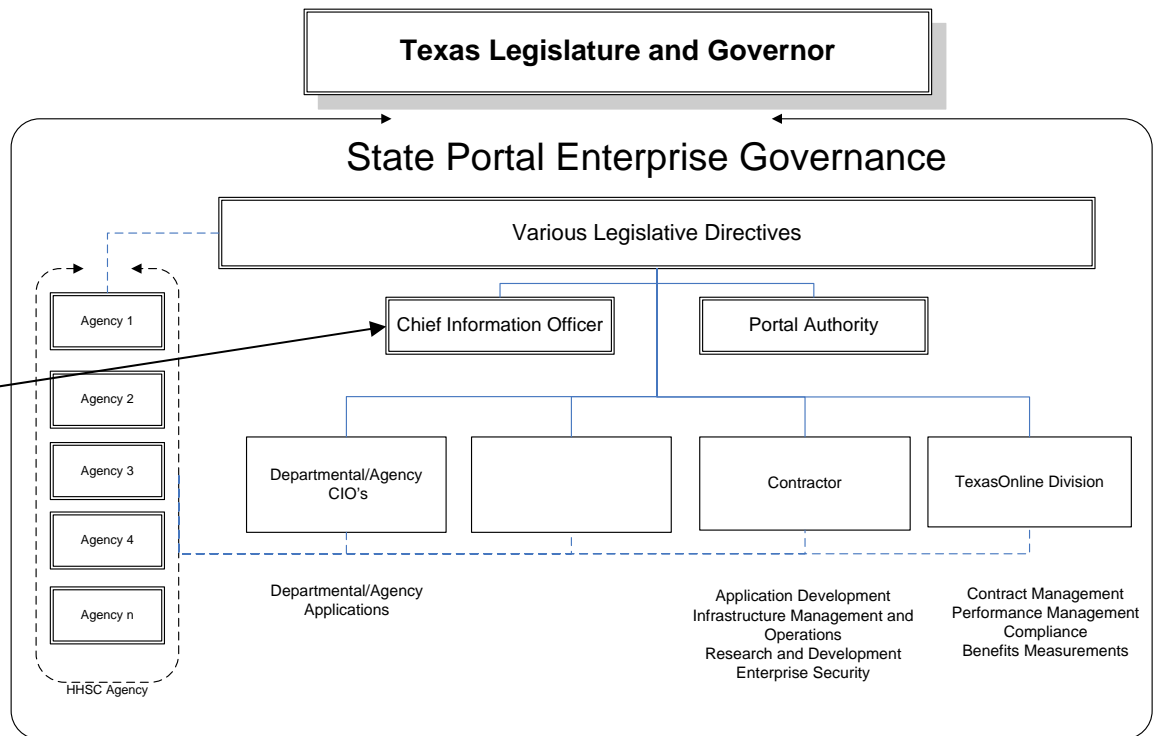
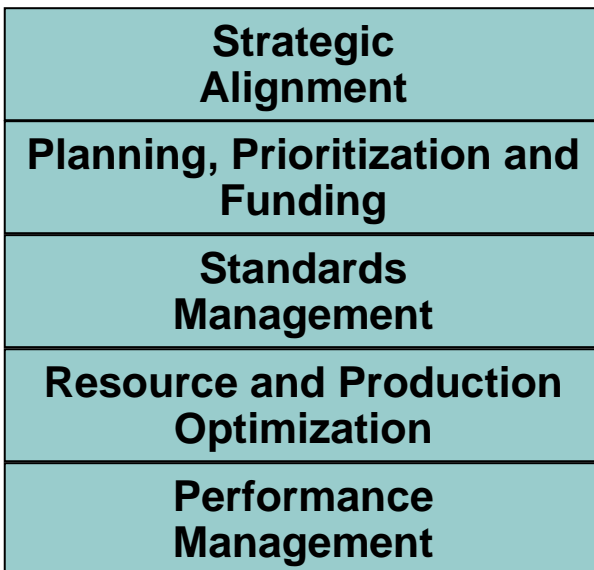


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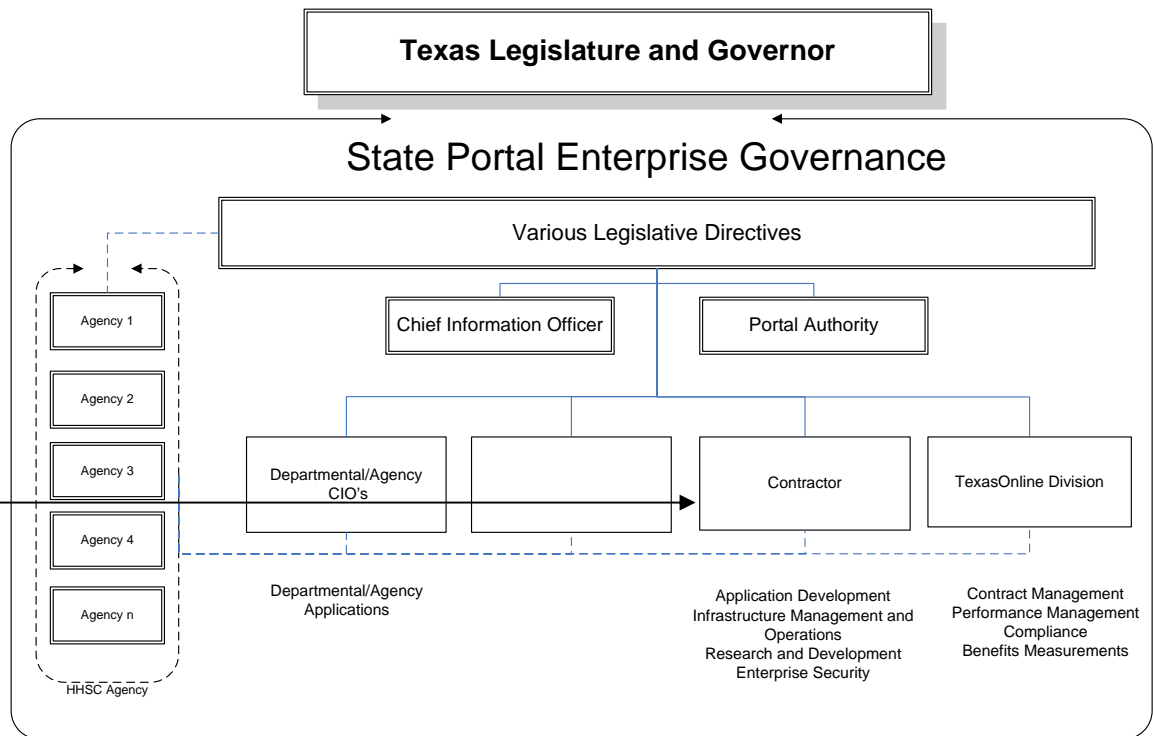
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Dimensions of IT Governance

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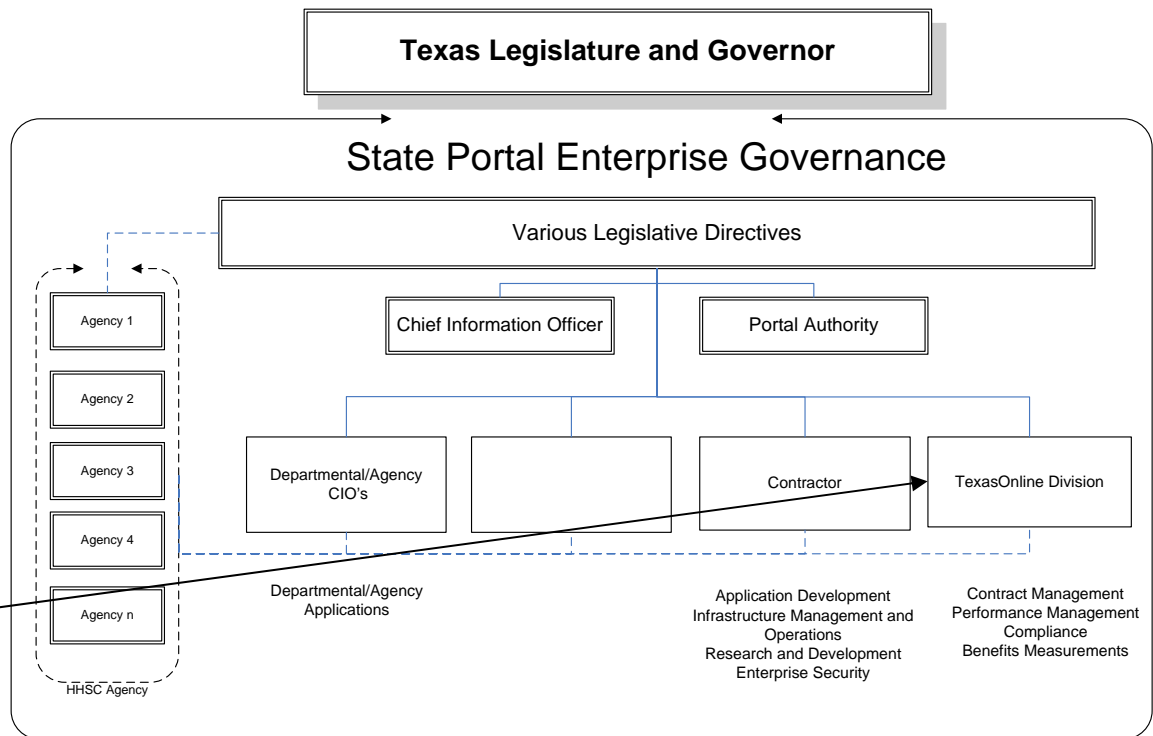
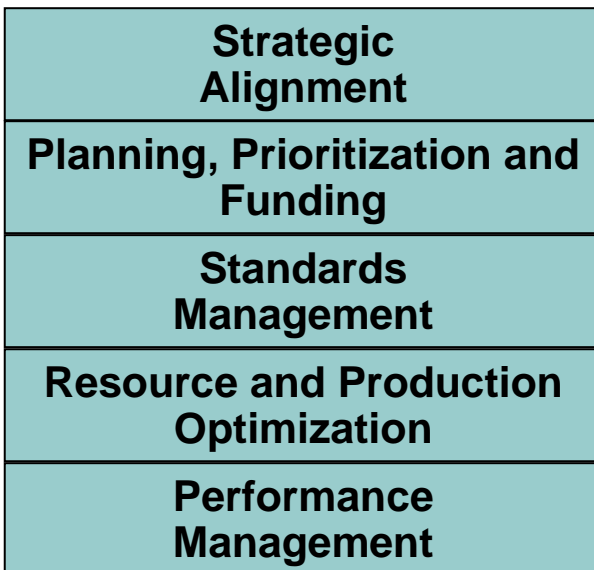


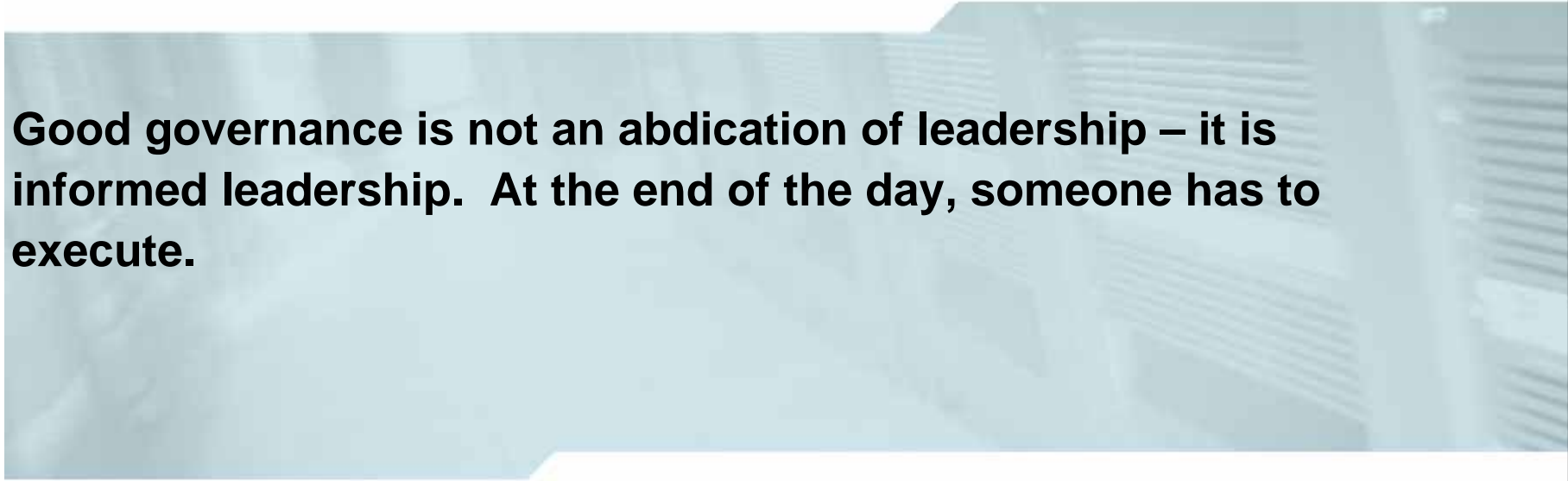
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Dimensions of IT Governance





Good governance is not an abdication of leadership – it is informed leadership. At the end of the day, someone has to execute.

CISCO SYSTEMS

